eZee BurrP!
Restaurant POS System
eZee BurrP! Overview

eZee BurrP! Features

Third Party Hardware and Software Integration

Screenshots

Our Clients

24/7 Live Support

Company Statistics

About eZee

Why eZee

Our Team

Contact Us
eZee BurrP! Overview
eZee BurrP! **Features**

- **Operation Types**
- **Menu Management and Item Modifiers**
- **Table Reservation Management**
- **Inventory and Stock Management**
- **Banquet Management**
- **Loyalty/Gift Cards**
- **Advanced Reporting**
- **Kitchen Display System (KDS)**
- **Employee Management**
- **Notification via SMS & Email**
- **Back Office Operations**
- **System Access Controls**
With our fully featured restaurant management software, it will become a straightforward task to manage customer payments based on their order type. So whether it's Dine-In, Take Away, Home Delivery or Room Service, we add flexibility and convenience to whatever you do.
Dine In

• View live table status with GUI representation of floor plan.
• Ability to toggle table status for reserved, occupied, vacant, unsettled, unclean and more.
• Quick View of reservation list, waiting list, KOT list and receipt list.
• Void options allow you to void KOT, Items and receipts.
• Allocate specific table to a waiter for serving.

Take Away

• Guest check function for easy settlement.
• Receipt features to split, merge and reprint take away receipts.
• With full integration of caller ID, POS system for takeaway can display the customer’s complete order history.
**Delivery**

- Caller ID interface available enabling restaurant identify customer and displaying order history.
- Manage separate customer database for delivery orders.
- Route driver as per the order and track status.
- Fetch location of customer address with built in map.

**Room Service**

- Ability to access guest database from your PMS and charge directly to the guests’ room.
- Credit limit can be easily set in the Restaurant POS for in house guest.
- Settlement options for directing or post to the guests’ room.
Menu Management & Item Modifiers

Thinking about menu management? Go no further because eZee restaurant software allows creating as many as menus depending on the food and beverage.

What do I get with Menu Management and Item Modifiers?

• Categorize items according to menu group and menu sub group.

• Create and save different menu for breakfast, lunch, dinner or any other session.

• Create various combos by adding modifier items.

• Add up to 5 different rates to an item for inventory tracking.

• Set different rates for dine in, delivery, take away and room service.

• Create and save recipes which displays the raw material and ingredient used per recipe.

• Set different tax rates to different items.
Table Reservation Management

Get the flexibility of reserving the table by seeing a complete picture of your restaurant's floor.

What do I get with Table Reservation Management?

- Easy and quick table reservation with dine in view
- Queue management highlights the tables which are being waited
- Be in line with the in-process transactions
The sophisticated inventory and stock management module of eZee restaurant software lets you efficiently manage the stock, decrease wastage and track items. It keeps you up to date with the inventory levels and see the fluctuating demands in your store, allowing for better cost saving decisions.

**What can I do with Inventory and Stock management feature?**

- Real-time inventory and ingredient tracking.
- Set minimum stock and maximum stock.
- Initiate transfer between different sub stores or departments from the main store.
- Update stock rates according to last purchase/average/weighted average.
- Define user authorization rights for issuing/purchasing of stock items.
- Track and maintain intermediate and manufacturing items.
- Detailed reports highlighting waste/damage items.
- Automatic update in stock and inventory as per consumption.
How will I be able to manage the back office task?

Through eZee’s restaurant POS you can get your daily share on your business insights with various reports like transactions report, inventory reports, audit trails and more in one quick motion.

eZee BurrP! helps you perform various operations such as:

- Night audit / Day close
- Maintain daily miscellaneous sales and expenses
- Maintain dedicated ledger accounts
Get access to advance set of reports which cover sales, purchases, inventory, profit and loss statements, etc. which can be generated on daily, weekly, monthly, quarterly, semi-annually and annually basis.

**What are the different types of report I can get with this system?**

- More than 200 reports in the system gives a 360 degree view of the establishment.
- Transaction report gives transaction details taking place from the POS system
- The gift card report will show you a report of all the gift cards used
- The banquet report will show you the complete analysis of banquet bookings
- Void transaction report gives details of all the voided transaction with the user details
- If you require any other specific report, we can customize the report for you
Managerial **Reports**

Dedicated to the managers and hotel owners, the managerial reports gives you a quick glance on the property's current status along with detailed analysis about total income, income source expenses and more helping to analyze profiting sources of income along with insights to guest moment and guest behaviour.

**Giving you further edge on user and hotel guests you can get various detailed reports like:**

- Payments - All the payment accepted and executed
- Taxes - All the taxes collected, paid and due
- Audit & Void - Indicating details on current audits and void orders
- Sales Summary - At glance report on income and expenditure
- City Ledger Register - Particularities about associated corporate accounts
Providing you with a unique opportunity to not be glued to your desktop, eZee’s Mobile App for POS reports will allow you to receive summarized reports various restaurant operations right on your mobile phone.
The notification module allows you to send out important notifications via SMS and email such as services offered at your establishment or notifying management with daily reports and updates.

**What kind of notification will I get?**

- Confirmation notification for table reservation.
- Banquet reservation notification.
- Notification to head office/management of daily reports and other updates.
- Receive feedback related notification.
At eZee, we completely understand the importance of providing different access to users as per user hierarchy.

**System Access Controls**

At eZee, we completely understand the importance of providing different access to users as per user hierarchy.

**What are the processes that are included in the system?**

- Offer access rights as per user role and user hierarchy
- Maintain audit trails and voids
- Maintain user activity log

We take care of your hotel's security, thus, we provide an option of controlled IP access. That means, you can restrict the access to your PMS based on the IP addresses you chose, so no one can access your PMS outside your property.
If your hotel hosts regular events, the Banquet Management Module is a perfect for running all your banquet related operations.

**What do I get with Banquet Management?**

- Create different themes and sitting arrangement
- Define specific package and buffet according to event requirement.
- Event quotation, catering and menu card definition.
- Pro-forma for conference packages.
- Group and individual invoicing for different events.
The built-in loyalty program allows the restaurant to create and process gift cards. Custom gift cards can be added to the restaurant, and the point/rewards can be set according to the preference or requirement.

**How is Loyalty card useful to me?**

- Create and manage different card types like gift, loyalty, membership, and prepaid.
- Create special promotions according to different card types.
- Set expiration date for cards and reward points.
- Set formula for reward points/items for different card types.
- Set enrollment fee for membership card and also block/unblock option.
Your kitchen staff does not need misplaced paper tickets or badly written hand written notes to decipher. Regardless of what the order type is, with our restaurant system software, the kitchen receives the order instantly in the Kitchen Display System.

**How is Kitchen Display System useful to me?**

- Authorization/Kitchen/Checker mode.
- View mode for Current, Pending and Order served list.
- Ability to transfer and display menu items according to item types or menu groups.
eZee’s employee management will empower you with all the tools for better management of your team and employee related processes such as:

1. Managing employee clock in/clock out
2. Timesheet Management
3. Leave/Holiday Management
4. Employee Profiling
5. Shift Management

What all I can do with Payroll Module?

- Maintain employee time attendance with bio-metric system, card scanners or logging in manually.
- Maintain employee salary list, tax deductions, advance loan payment or any payment applicable.
- Create and manage employee work schedule, breaks, leave management, etc.
Third Party Hardware and Software Integration

**Fiscal Printer**
- RCH for BOSNIA for Zimbabwe
- POS E [BRI0] for Latvian
- BIXOLON for EFP [Incotex] for Tanzania
- WebPOS Fiscal for Panama
- TREMOL_FP_A for Kenya
- MetaLink for Serbia
- FP 2000 100TZ for Tanzania

**Finger Print Readers**
- BioEnable
- ZKSoftware
- digitalPersona

**Weighting Scale**
- Avery Berkel
### Third Party Hardware and Software Integration

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<th>Category</th>
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Seamlessly Integrated **Total Hospitality Solutions**

- Hotel Management Software
- Hotel Booking Engine
- Hotel Channel Manager
- Central Reservation System
- Reputation Management System
- Restaurant POS Software
- Loyalty Program Software
Africa

- Ali Barbour’s Cave, Kenya
- Avanti Restaurants, Kenya
- Cafe Arabika, Kenya
- Caribou Restaurant, Kenya
- Koroga Country Club, Kenya
- La Cascina, Kenya
- Mikaye Restaurant, Kenya
- Purdy Arms, Kenya
- The Wet Lounge & Grill, Kenya
- Airport West Hotel, Ghana
- Arusha Backpackers, Tanzania
- Kindoroko Hotel, Tanzania
24/7 Live Support

- Live Chat
- On-site Support
- Email
- Online Demo
- Product Training
- Video Tutorials
Company Statistics

- Happy Clients Worldwide: 13000+
- Users Of Software: 117K+
- Third Party Integrations: 500+
- Distributors Worldwide: 200+
- Languages Supported: 50+
- Regional Support Centers: 105
- Years In Industry: 13+
- Countries: 160+
About eZee

eZee Technosys is a complete IT solutions provider for the hospitality industry offering solutions whose sole purpose is to simplify business processes for our clients and help their business grow. The dedicated teams at eZee cover product development, technical support, consulting and sales. When you deal with us, you are directly coming in touch with people with expertise in the hospitality industry.

Our Core Values

- Respect
- People
- Innovation
- Integrity
- Clients
- Global Teamwork

MISSION

Provide innovative products and services to our clients enabling them to offer superior service to their guests in the hospitality industry.

VISION

Our vision is to become a world leader in the hospitality industry recognized for providing innovative consumer centric products and services.
Why eZee

Who are we and what we do?

International Standard Quality Hospitality Solutions

- All integrated solutions
- User-friendly system
- Free trial for testing
- 350+ third party integrations
- Regular enhancements and customizations
- Multi-lingual and Multi-currency solutions

Understand what makes eZee

- 215+ Professionals at your service
- 200+ Channel partners
- 13+ Years of experience in the industry
- 13000+ Happy Clients
- 3A Rating by Crisil
- Top 2 of Capeterra for best hotel management software
Our Team

The force behind the success!
Try Before you Buy!

Try eZee BurrP! Free for 30 Days

Start Your Trial Now
Contact Us

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